

27 June 2019

Mr Vince Low  
Director  
Zal Interiors Pte Ltd  
110 Lorong 23 Geylang #04-10  
Singapore 388410

Dear Vince,

This letter is to thank the Zal Interiors and team for providing a remarkable job of designing our new office space at Frasers Tower, occupying a total floor area of approximately 32,000 sqft.

For a start, we had a tall order; such as designs to be similar to our Hong Kong and Sydney offices, but at the same time to keep the cost low. There was a list of "must have" to be put into a limited space available. In the midst of the initial designing phase, there were also changes due to the change of office space which resulted to abortive efforts already done by your team. We also made several changes to the layout and each time your team had been patient and accommodative. As veteran designers, you and your team understood what we were hoping to achieve and produced a design plan that was not merely a design statement, but a reflection of ABN AMRO's culture and identity.

The open-plan layout focused around formal and informal meetings as well as collaboration areas, which works well for our staff and clients. The design not only modern and stylish but also allows maximum daylight penetration into the Reception area, office and the Townhall cum Staff breakout area providing a conducive and sustainable working environment.

Overall a good job done with excellent project management and support. We also would like to give our compliments in particularly to Benson, Maureen and Trevis; who are knowledgeable, creative, competent, professional, and has a great attitude and an excellent work ethic which made this project successfully completed within the time frame.

You have a great team at Zal Interiors. You and your team have helped us create yet another iconic office space which we are proud to showcase!

Thank You.

Yours sincerely,



Jaap van Oord  
Deputy CE & COO, APAC



Joanna Teo  
Head of Facilities Management Services